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BESCOM

Bangalore Electricity Supply Company Limited

(Wholly owned Government of Karnataka Undertaking)
CIN No: U04010KA2002SGC030438

Office of the
General Manager (ICT & MIS)
BESCOM Corporate Office
K. R. Circle, Bangalore – 560001

Email: gmit@bescom.co.in
No. BESCOM/GM(ICT&MIS)/DGM(IT3)/2024-25/3078
Date: 25.09.2024

AMENDMENT

Sub: "Managed Network Service Provider for all ESCOMs of Karnataka"
Ref : 1. Tender Enquiry no: BESCOM/2024-25/SE0186 Dt: 05.09.2024
2. Pre bid meeting held on 13.09.2024, 12:00 PM at Office of GM (ICT&MIS), 5th floor, Conference Hall, Belaku Bhavana, BESCOM, Bangalore.

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As against the pre bid queries received the following amendments are issued regarding the tender for the "Managed Network Service Provider for all ESCOMs of Karnataka".

Amendments to Pre-Qualification Criteria:

Sl. No	Section/Clause No	Page No	As Existing	As Amended
1	SECTION II - E 8. Pre-Qualification Criteria – point No. 4	25	The bidder shall have experience in providing network links for government organizations /PSUs for atleast 1200 locations (i.e., 80% of 1500 locations) in any one of the five financial years - 2019-20, 2020-21, 2021-22, 2022-23, 2023-24	The bidder/associated ISP shall have experience in providing network links for government organizations /PSUs for at least 1200 locations (i.e., 80% of 1500 locations) in any one of the five financial years - 2019-20, 2020-21, 2021- 22, 2022-23, 2023-24
2	SECTION II - E 8. Pre-Qualification Criteria – point No. 5	25	The bidder shall have executed one project pertaining to network services/ Large IT/ITES services/ Managed Network Services/Telecom Services/ Data Center Services/ Large IT Networks for state/central government organizations/PSUs, the contract value of such work shall not be less than 50% of the amount put to tender in any one of the five financial	The bidder/associated ISP shall have executed one project pertaining to network services/ Large IT/ITES services/ Managed Network Services/Telecom Services/ Data Center Services/ Large IT Networks for state/central government organizations /PSUs, the contract value of such work shall not be less than 50% of the amount put to tender in any one of the five financial years - 2019-

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Sl. No	Section/Clause No	Page No	As Existing	As Amended
			years - 2019-20, 2020-21, 2021-22, 2022-23, 2023-24 Note: The value of the completed works shall be given a weight of 10% per year to bring them to the price level of the FY in which the tenders are invited	20, 2020-21, 2021-22, 2022-23, 2023-24 Note: The value of the completed works shall be given a weight of 10% per year to bring them to the price level of the FY in which the tenders are invited
3	SECTION II - E 8. Pre-Qualification Criteria – point No. 8	26	The bidder shall have atleast one active contract with the ISP partner	The bidder shall have atleast one contract with the ISP partner
4	SECTION II - E 8. Pre-Qualification Criteria – point No. 9	26	The bidder shall have valid ISO 9001, ISO 20000 and ISO 20000-1 certification.	The bidder shall have valid ISO 9001 or ISO 20000 or ISO 20000-1 certification.

Amendments to Tender Conditions:

Sl. No	Section/Clause No	Page No	As Existing	As Amended
1	SECTION II - E 8. Mandatory General Conditions – point No. H	28	Associated ISPs shall have Govt/PSU/Govt undertaking PO of 20000 leased line links in a single order 3000 leased line links for any DISCOMs across India	Associated ISPs shall have Govt/PSU/Govt undertaking PO of 1500 leased line links in a single order or 500 leased line links for any DISCOMs across India
2	SECTION V – a) 5. Performance Bank Guarantee (PBG) – point No. 1	46	The successful Bidder shall at their own expense deposit with ESCOMs, within fifteen (15) days of the date of issue of LoI, or prior to signing of the contract whichever is earlier, an unconditional and irrevocable Performance Bank Guarantee (PBG) from a nationalized/ scheduled commercial bank payable at Bangalore, for the due performance and fulfilment of the contract by the Bidder.	The successful Bidder shall at their own expense deposit with ESCOMs, within Twenty (20) days of the date of issue of LoI, or prior to signing of the contract whichever is earlier, an unconditional and irrevocable Performance Bank Guarantee (PBG) from a nationalized/ scheduled commercial bank payable at Bangalore, for the due performance and fulfilment of the contract by the Bidder.

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Sl. No	Section/Clause No	Page No	As Existing	As Amended
3	SECTION V – a) 5. Performance Bank Guarantee (PBG) – point No. 3	46	This Performance Bank Guarantee (PBG) will be for an amount as specified in the LOI to be issued to the successful bidder. All charges whatsoever such as premium, commission etc. with respect to the PBG shall be borne by the Bidder. The PBG is 10% of the total contract value and is subject to change as per the company norms issued from time to time. However, the bidder shall submit the PBG at the rate prevailing during the time of issue of contract.	This Performance Bank Guarantee (PBG) will be for an amount as specified in the LOI to be issued to the successful bidder. All charges whatsoever such as premium, commission etc. with respect to the PBG shall be borne by the Bidder. The PBG is 5 % of the total contract value and is subject to change as per the company norms issued from time to time. However, the bidder shall submit the PBG at the rate prevailing during the time of issue of contract.

All other terms and conditions mentioned in tender and subsequent amendments remain unaltered.

25.09.24

General Manager
ICT & MIS, BESCOM